

Mukti Music School Terms of Service

Welcome to Mukti Music School. We are excited to have you embark on a musical journey with us. Please take a moment to read and understand our terms of service.

1. **Missed Classes:** If a student is unable to attend a scheduled class, we kindly request a 24-hour notice. This allows us to make necessary adjustments to the schedule and provide the best experience for all students. In case of a missed class without prior notice, the class will be forfeited and will not be rescheduled or refunded.

2. **Make-Up Classes Due to Illness:** If a student is unable to attend a class due to illness, we require immediate notification. Please contact our administration to schedule a make-up class. We understand that unexpected situations arise, and we strive to accommodate such cases. Make-up classes will be scheduled based on instructor availability and class openings.

3. **Rescheduling Make-Up Classes:** In the event of a missed class due to illness, a make-up class will be scheduled if slots are available. If a suitable slot cannot be arranged, a credit will be issued for a future class. Make-up classes or credits are subject to availability.

4. **Cancellation :** In rare circumstances, we reserve the right to cancel or reschedule a class. We will make every effort to provide advanced notice and arrange for a suitable replacement or make-up class.

5. **Payments and Refunds:** Payments for classes are non-refundable. In the event of unexpected circumstances, please contact us to discuss possible alternatives or credits. If a refund is issued, tax implications would be taken into consideration. Thank you for understanding.

6. **Code of Conduct:** We expect all students to treat their fellow classmates, instructors, and staff with respect and professionalism. Any behavior deemed disruptive, disrespectful, or inappropriate may result in the student's enrollment being terminated without refund.

7. **Student Responsibilities:** Students are expected to arrive on time and prepared for each class. Regular practice outside of class is essential for progress. Mukti Music is not responsible for lack of progress due to insufficient practice.

By enrolling in classes at Mukti Music, you agree to abide by these terms of service. We appreciate your cooperation and look forward to helping you achieve your musical aspirations. If you have any questions or concerns, please do not hesitate to contact us.

Thank you for choosing Mukti Music. We are fortunate to have families like you to sing with!

